## QAPI Program

## INDEX

PLAN FOR IMPROVING AGENCY PERFORMANCE(QAPI)	1
STANDARDS FOR THE STRUCTURE, MANAGEMENT AND OPERATION OF A HOME	
HEALTH AGENCY	7
THE KEY TO QUALITY ASSURANCE AND PERFORMANCE IMPROVEMENT (QAPI)	11
POLICY AND PROCEDURES QUALITY ASSURANCE (QAPI)	12
QUALITY ASSURANCE EVALUATION (QAPI)	13
QUALITY ASSURANCE (QAPI) EVALUATION FORM/FAMILY QUESTIONNAIRE	14
CUESTIONARIO(QAPI) (SPANISH VERSION)	15
IMPROVEMENT QUALITY CONTROL, PATIENT SATISFACTION	16
QA QUESTIONNAIRE/SURVEYS SUMMARY TABLE	17
QUALITY ASSURANCE FORM, PHYSICIAN QUESTIONNAIRE	18
POLICY/PROCEDURE FOR CLINICAL RECORD (QAPI COMMITTEE)	19
QUALITY IMPROVEMENT ASPECTS OF CARE, INDICATOR, THRESHOLD POLICY	
FOLLOWED	20
COMPLIANCE PROGRAM QUARTERLY REPORT	21
FURNISHING SERVICES. LOG CONTROL	23
FOCUS AUDIT	24
CLIENT'S CLINICAL RECORD DISCHARGE ANALYSIS	25
FORM FOR REVIEW CLINICAL RECORDS	26
NOTIFICATION OF CLIENT CLINICAL RECORD DEFICIENCIES	28
POLICY ON PATIENT'S CLINICAL NOTES	29
PROCEDURES FOLLOWING FURNISHING SERVICES LOG CONTROL	30
PANIC VALUE	31
MEDICAL RECORD CORRECTION POLICY	32
PROGRESS NOTES QA CHECK LIST REVIEW	35
SIGN UP PACKAGE CHECK LIST POLICY ON MODIFY ORDERS/REINSTATEMENTES	36 37
POLICY ON HOME HEALTH AIDE/CNA SUPERVISION	37 38
UTILIZATION REVIEW	30 39
QA AUDIT / REVIEW FORM	39 41
QA CLINICAL RECORDS REVIEW LOG	43
CLIENT'S SUMMARY REPORTS	43
SUMMARY REPORTS -COMMUNICATIONS NOTE	45
DISCHARGE PLANNING	46
DISCHARGE PLANNING CONTROL LOG	48
DISCHARGE NEEDING WOUND CARE OR MEDICATION ASSISTANCE	49
ADVERSE EVENT OUTCOME REPORT	50
QUALITY IMPROVEMENT PLAN MEETING LOG	52
POLICY ON GRIEVANCE PROCEDURE	53
QUALITY IMPROVEMENT, ASPECT OF CARE, INDICATOR, THRESHOLD COMPLAINTS	55
GRIEVANCE/COMPLAINTS LOG	57
QUALITY ASSESSMENT, PERFORMANCE IMPROVEMENT PLAN (QAPI)	58
QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD OASIS OBQI	62
ADVERSE EVENT REPORT	63
MONTHLY SUBMISSION STATISTICS REPORT/ ERROR SUMMARY BY HHA	67
QUALITY IMPROVENT /ASSURANCE FORMS & ADVERSE EVENTS	74
OASIS ITEMS USED IN CALCULATION OF OUTCOME MEASURES	75
CUSTOME SERVICE PHONE MONTHLY QUESTIONNAIRE	78
PERFORMANCE MEASUREMENT	79

ROOT CAUSE ANALYSIS PROBLEM CONCLUSION ACTION PLAN MONITORING MONITORING AND EVALUATION PLAN HOME HEALTH QUALITY MEASURES, HOME HEALTH COMPARE QAPI OTHER STUDIES QAPI PROJECT PDSA WORKSHEET	82 84 85 86 96 115 117 118
ASPECT OF CARE, INDICATOR, THRESHOLD FINANCIAL REVIEW, BILLING AUDITS SUMMARY OF FINANCIAL REVIEWS SUMMARY OF BILLING AUDITS/REVIEW	119 120 121
QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD DISEASE MANAGEMENT QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD CLIENT/PATIEN	122 NT
ACCIDENT QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD EMPLOYEE INJURIES, ACCIDENTS	123 124
QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD INFECTIONS O MRSA, VRE,C-DIFF, NEW INFECTIONS AFTER ADMISSION QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD IN-SERVICES,	F 126
ORIENTATION QUALITY IMPROVEMENT ASPECT OF CARE, INDICATOR, THRESHOLD ANNUAL PERFORMANCE EVALUATION	127 128
PI DATA COLLECTION FORMS QAPI PROGRAM ANNUAL REPORT EVALUATION	131 155